## Job Cost Management

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AMERICAN
SUBCONTRACTORS ASSOCIATION

## Objectives

1. The Why
2. Budget vs. Schedule of Values
3. Labor Performance Transparency
4. Accurate Forecasting
5. Internal Process Management

## Contractors Do Three Things....

Acquire Projects (Get Work)

- Marketing, Business Development, Estimating, Sales

Execute Work (Do Work)

- Operations (Field and Project Management)

Measure Work (Keep Score)

- Accounting, Finance departments


## The Why - Job Cost Feedback

- Everyone has the need to "light up the scoreboard"

- If your players don't know the score of the game, how can they be expected to win?
- You can't manage what you don't measure
- Good feedback improves the quality of information being put into the system


## HOPE IS NOT A STRATEGY!

## Budgets and Schedule of Values



## Budgets - Inclusiveness Produces Understanding



Who is involved in the budgeting process?


## Why?

## Budgets - How Many Cost Codes to Use?

$\Rightarrow$ Standard list of cost codes with descriptions and unit of measure
, Standard work breakdown structure by markets served

## Budgets - Example

1. Deep underground
2. Slab rough
3. Wall rough
4. Ceiling rough
5. Gear
6. Wire
7. Fixtures
8. Trim and Finish

Only add complexity if multple phases and areas of work are involved. Example: Building A, Floor 1. Aim for an 80\% applicability.

## Budget vs. Schedule of Values

| Job Name: | Example Project |  |  |  |  | Job \#: |  | 123456 |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Phase Description | Extra | Roll Up | Labor Hrs | Labor \$\$ |  | Material \$\$ |  | Quotes \$\$ |  | DJE \$\$ |  | Total w/ MU |  | Adjustment |  | SOV Amounts |  | Loading |
| Prefabrication |  |  | 220 | \$ | 7,700 |  |  |  |  |  |  | \$ | 9,317 | \$ | 78,018 | \$ | 87,335 | 4.5\% |
| Engineering |  |  |  | \$ | - |  |  |  |  | \$ | 53,450 | \$ | 64,675 | \$ | 15,000 | \$ | 79,675 | 0.9\% |
| Detailing |  |  | 344 | \$ | 12,040 |  |  |  |  |  |  | \$ | 14,568 | \$ | 20,000 | \$ | 34,568 | 1.2\% |
| Site Underground |  |  | 320 | \$ | 11,200 | \$ | 12,205 |  |  | \$ | 31,329 | \$ | 67,373 | \$ | 40,000 | \$ | 107,373 | 2.3\% |
| Site Lighting |  |  | 122 | \$ | 4,270 | \$ | 109,129 | \$ | 22,500 |  |  | \$ | 176,781 |  |  | \$ | 176,781 |  |
| Rough |  |  | 1190 | \$ | 41,650 | \$ | 495,566 | \$ | 87,000 |  |  | \$ | 809,932 | \$ | 20,000 | \$ | 829,932 | 1.2\% |
| Trim |  |  | 470 | \$ | 16,450 | \$ | 195,728 | \$ | 8,500 | \$ | 5,200 | \$ | 292,464 | \$ | $(120,000)$ | \$ | 172,464 | -6.9\% |
| Fire Alarm |  |  |  | \$ | - |  |  |  |  |  |  | \$ | - |  |  | \$ | - |  |
| Electrical |  | X | 187 | \$ | 6,545 | \$ | 35,000 |  |  |  |  | \$ | 53,552 | \$ | $(15,000)$ | \$ | 38,552 | -0.9\% |
| xyz-97 | 97 | $x$ |  | \$ | - |  |  |  |  | \$ | 41,045 | \$ | 49,664 | \$ | $(8,619)$ | \$ | 41,045 | -0.5\% |
| Intercom/ CCTV/ Ethernet |  |  |  | \$ | - |  |  |  |  |  |  | \$ | - |  |  | \$ | - |  |
| Electrical |  | x | 389 | \$ | 13,615 | \$ | 12,550 |  |  |  |  | \$ | 32,837 |  |  | \$ | 32,837 |  |
| Telecom-99 | 99 | $x$ |  | \$ | - |  |  |  |  | \$ | 120,437 | \$ | 145,729 | \$ | $(25,292)$ | \$ | 120,437 | -1.5\% |
| xyz-97 | 97 | $x$ |  | \$ | - |  |  |  |  | \$ | 5,271 | \$ | 6,378 | \$ | $(1,107)$ | \$ | 5,271 | -0.1\% |
| Temporary Power |  |  | 122 | \$ | 4,270 |  |  |  |  | \$ | 4,500 | \$ | 10,612 | \$ | $(3,000)$ | \$ | 7,612 | -0.2\% |
|  |  |  |  | \$ | - |  |  |  |  |  |  | \$ | - |  |  | \$ |  |  |
|  |  |  |  | \$ | - |  |  |  |  |  |  | \$ | - |  |  | \$ | - |  |
| Totals: |  |  | 3364 | \$ | 117,740 | \$ | 860,178 | \$ | 118,000 | \$ | 261,232 | \$ | 1,733,880 | \$ | - | \$ | 1,733,882 | 10.1\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Labor Rate: |  |  | \$ 35.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Markup Rate: |  |  | 21\% |  |  |  |  |  |  | Con | act Amou | nt | Electrical+ | RMI | Telecom) | \$ | 1,733,882 |  |

## SOV Defined Standards

- Standard preconstruction items
- Preconstruction Planning
- Contract review/revise/execution
- Budgeting/SOV Preparation
- Layout
- Detailing
- Engineering
- Material Procurement
- Subcontractor Procurement
- Submittal preparation
- Fabrication
- Kitting


## WHY CHOOSE THESE TYPES OF ITEMS?

## Labor Productivity

Critical Data for Job Cost Management


## Why Accurate Field Reporting is Important

Job I:

- Activity A
- Activity B

Job 2:

- Activity A
- Activity B

| Estimated Hours | Actual Hours | Reported Hours |
| :---: | :---: | :---: |
| 100 | 90 | 100 |
| 100 | 110 | 100 |
| 200 | 200 | 200 |
| Estimated Hours | Actual Hours | Reported Hours |
| 100 | 90 | 100 |
| 1000 | 1100 | 1090 |
| 1100 | 1190 | 1190 |

## Reporting Both Quantities and Associated Hours

| Estimated <br> Labor Hours | Actual <br> Labor Hours | Variance | Projected <br> Labor Hours |
| :---: | :---: | :---: | :---: |
| 10,000 | 5,000 | 5,000 | $?$ |

How is this job performing? What is the projected labor?

## Reporting Both Quantities and Associated Hours

| Estimated <br> Labor Hours | Actual <br> Labor Hours | Variance | Projected <br> Labor Hours |
| :---: | :---: | :---: | :---: |
| 10,000 | 5,000 | 5,000 | $?$ |

How is this job performing? What is the projected labor?

| Estimated <br> Units | Act. Installed <br> Units | Est. <br> Labor Hours | Act. <br> Labor Hours | Projected <br> Labor Hours |
| :---: | :---: | :---: | :---: | :---: |
| 100 | 25 | 10,000 | 5,000 | $?$ |

How is this job performing? What is the projected labor?

## Earned Value Workshop - Scenario

- You are the project manager and you are scheduled to meet with your boss to report on the status of your project
- Specifically, he wants a summary of labor productivity to date as well as projected labor hours and labor costs at completion
- You have thoroughly walked the project with the superintendent and are satisfied that the quantities (or percent complete) reported from the field are accurate


## Earned Value Workshop - Assignment

- Review the summarized information from the project budget (Exhibit One)
- Review the summarized information from timecards and quantity reports (Exhibit Two)
- Complete the earned value summary report (Exhibit Three)
- Calculate the total labor cost at completion assuming a labor cost of $\$ 50 /$ hour (Exhibit Four)


## Earned Hours - Formulas To Know

Percent Complete = $\underline{\text { Actual Units }}$<br>Budget Units

Earned Hours $=$ Actual Units $X \quad$ Total Estimated
Budget Units

Productivity Index = Earned Hours Actual Hours

Projected Hours $=\frac{\text { Actual Hours }}{\text { Actual Units }} \quad X \begin{aligned} & \text { Total Budgeted } \\ & \text { Units }\end{aligned}$

## Exhibit One: Summarized Information From the Project Budget

|  | Budgeted Man-Hours | Total Quantity | Unit of Measure |
| :---: | :---: | :---: | :---: |
| Activity A | 8,000 | 100,000 | SF |
| Activity B | 6,000 | 50,000 | LF |
| Activity C | 4,000 | 1,000 | EA |
| Activity D | 1,000 | 1 | LS |
| Activity E | 1,000 | 1 | LS |
| Total | 20,000 |  |  |

## Exhibit Two: Summarized Information From Timecards and Quantity Reports

$\left.\begin{array}{ccccc} & \begin{array}{c}\text { Hours } \\ \text { Reported } \\ \text { JTD }\end{array} & & \begin{array}{c}\text { Units or Percent } \\ \text { Installed JTD }\end{array} & \end{array} \begin{array}{c}\text { Unit of } \\ \text { Measure }\end{array}\right]$

## Earned Value Summary Report - Start with Known Values



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## Putting It All Together - Adding Conditional Formatting



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## Exhibit Four: Labor Cost Summary



Labor cost to date $=$
9,500 Hours $X \$ 50=\$ 475,000$
Projected labor cost-to-complete remaining work $=$

$$
13,500 \text { Hours } X \$ 50=\$ 675,000
$$

Projected labor cost at completion $=$

$$
23,000 \text { Hours X } \$ 50=\$ 1,150,000
$$

## Exhibit Four: Labor Cost Summary

Original Labor Budget =
20,000 Hours X $\$ 50=\$ 1,000,000$
Projected labor cost at completion $=$
23,000 Hours X $\$ 50=\$ 1,150,000$

> Labor Cost Overrun = \$150,000 or 15\%

## User-Friendly Report Formats

Labor Feedback Report
Phase Bldg A

|  |  |  | HOURS |  |  |  | QUANTITY |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| COST CODE | DESCRIPTION | UOM | BUDGET | USED | EARNED | AT COMPLETE | BUDGET | INSTALLED | \% COMP |
| 100 | Deep UG | LF | 3,741 | 3,610 | 3,741 | 3,610 | 24,000 | 24,000 | 100\% |
| 200 | Slab on Grade | LF | 2,828 | 2,120 | 2,200 | 2,725 | 18,250 | 14,200 | 78\% |
| 300 | Wall Rough | LF | 2,110 | 1,320 | 887 | 3,139 | 19,500 | 8,200 | 42\% |
| 400 | Ceiling Rough | LF | 1,680 | 620 | 411 | 2,536 | 4,500 | 1,100 | 24\% |
| 500 | Fixtures | EA | 250 | 70 | 40 | 438 | 250 | 40 | 16\% |
| 600 | Wire | LF | 1,220 | 400 | 282 | 1,733 | 26,000 | 6,000 | 23\% |
| 700 | Gear | LS | 320 | 60 | 64 | 300 | 100 | 20 | 20\% |
| 800 | Trim and Finish | LS | 80 | 8 | 8 | 80 | 100 | 10 | 10\% |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Total For Area |  |  | 12,228 | 8,208 | 7,632 | 14,561 |  |  |  |





## Projections (Forecasting)



## Cost and Profit Projection Workshop

## ESTIMATE FOR INDIVIDUAL PROJECT

|  | Amount | \% of Sales |
| :--- | ---: | ---: |
| CONTRACT AMOUNT | $\$ 2,000,000$ | $100.00 \%$ |
| DIRECT COSTS |  |  |
| Labor | 800,000 | 40.00 |
| Materials | 800,000 | 40.00 |
| Subcontractors | 50,000 | 2.50 |
| Equipment | 70,000 | 3.50 |
| Totrect Costs | $\$ 1,720,000$ | 86.00 |
|  | $\$ 280,000$ | 14.00 |

## Cost and Profit Projection Workshop

At the end of the third month ...


- Your job cost report indicates that you have spent:
- \$475,000 on labor (9,500 hours X \$50/hour)
- \$492,000 on materials
- \$ 25,000 on subcontractors
- \$40,000 on equipment
- \$1,032,000 total ( $60 \%$ of total estimated costs)


## Cost and Profit Projection Workshop

- You have billed the customer \$1,000,000
- After verifying installed quantities and percent complete on the various work activities and preparing your earned value summary, you estimate the cost to complete the remaining work to be as follows:
- \$675,000 on labor ( 13,500 hours $\mathbf{X} \$ 50 /$ hour $)$
- \$114,344 on materials
- \$ 25,000 on subcontractors
- \$30,000 on equipment
- \$844,344 total


## Cost and Profit Projection Workshop

จ What percent complete are you to date?
Percent Complete:
> How much revenue and profit have you earned to date?
Earned Revenue-to-Date:
Earned Profit-to-Date:

## Assumptions:

## No change orders have occurred on this project

 This is a lump sum projectD Is this project over-billed or under-billed? If so, by how much? Over-billed/Under-billed:

## Cost and Profit Projection Workshop

- How much profit do you project that this project will make once completed?

Project Profit at Completion:

## Assumptions:

No change orders will occur on the remaining work This is a lump sum project

- How much profit gain or erosion does this represent when compared to the original estimate?

Margin Gain/Erosion:

## Percent Complete

$\%$ Complete =
Cost to Date
Cost to Date + Cost to Complete

## Percent Complete

$\%$ Complete =
$\frac{\$ 1,032,000}{\$ 1,032,000+\$ 844,344}$
\% Complete =
55 \% Complete

## Earned Revenue

Earned Revenue $=$ \% Complete $\times$ Contract Revenue

## Earned Revenue

Earned Revenue = $.55 \times \$ 2,000,000$

Earned Revenue = \$1,100,000

## Earned Profit

Earned Profit $=\quad \%$ Complete $\times$ Revised Profit SKIP THIS FOR NOW.....

## Under or Overbilled

Billed
\$1,000,000

Cost to Date
\$1,032,000

Earned Revenue
\$1,100,000

Minimum Billing $=$ Earned Revenue $+20 \%$ of Cost $=\$ 1,100,000+\$ 206,400$ $=\$ 1,306,400$

Over or (Under) Billed = $(\$ 306,400)$

## Project Profit at Completion

## Profit at Completion =

## Contract Revenue - (Cost to Date + Cost to Complete)

$$
\begin{array}{ll}
= & \$ 2,000,000-(\$ 1,032,000+\$ 844,344) \\
= & \$ 2,000,000-\$ 1,876,344 \\
= & \$ 123,656
\end{array}
$$

## Margin Gain or Erosion

Original Estimated Profit $=\$ 280,000$

Revised Profit at Completion $=\$ 123,656$

Margin Gain or (Erosion) = Revised Profit - Original Profit

Margin Gain or $($ Erosion $)=\quad(\$ 156,344)$

## Earned Profit

Earned Profit $=\quad \%$ Complete $\times$ Revised Profit

Earned Profit = $.55 \times \$ 123,656$
$=\$ 68,010$

## Earned Profit

If done poorly, a $5 \%$ error in percent complete on a $\$ 2,000,000$ project equals a $\$ 100,000$ error on the bottom line

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## Corporate WIP Process - Overview



If you wait until the end of the game

$$
\begin{aligned}
& \text { to look at the score, } \\
& \text { you probably won't have } \\
& \text { a winning record! }
\end{aligned}
$$




## Internal Process Definition

Future State to Add to the Bottom Line


## Lack of Synergy Causes Profit Loss

## Standards of work to prevent REWORK



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